

Platform You – Legal Additions (Supplement to Terms & Conditions) The following legally required clauses must be inserted into the existing Terms & Conditions, Privacy Policy, and Community Guidelines to ensure full UAE compliance and to clearly protect Platform You FZC from liability relating to freelancer–buyer interactions.

1. PLATFORM YOU NOT A PARTY TO CONTRACTS “Platform You is a marketplace facilitator only. We do not employ, manage, supervise, or control any freelancers or buyers on the platform. All agreements for services, payments, scheduling, deliverables, pricing, and communication are strictly between the freelancer and the buyer. Platform You is not a party to any contract formed between users and has no responsibility for the performance, quality, timing, legality, or completion of any service provided.”

2. NO RESPONSIBILITY FOR PAYMENTS BETWEEN USERS “Platform You does not process or guarantee payments between freelancers and buyers. Users are solely responsible for arranging and managing their own payment terms, methods, and transactions. Platform You is not responsible for missed payments, late payments, cancellations, chargebacks, or any form of payment dispute.”

3. FREELANCER LICENSING REQUIREMENT (UAE COMPLIANCE) “Freelancers are solely responsible for obtaining and maintaining all licences, permits, visas, and approvals required to legally provide services in the United Arab Emirates or any jurisdiction in which they operate. Platform You may suspend or remove freelancers who do not hold valid permits. Platform You is not responsible for verifying freelancer licensing or for any penalties arising from unlicensed work.”

4. LIABILITY EXCLUSION FOR FREELANCER ACTIONS “Platform You shall not be liable for any damages, losses, injuries, or claims arising out of or related to the actions, omissions, behaviour, performance, or services of freelancers or buyers, including personal injury, property damage, poor-quality work, service delays, cancellations, negligence, or disputes.”

5. NO GUARANTEE OF QUALITY OR SAFETY “Platform You does not guarantee the quality, safety, legality, or suitability of any services offered by freelancers. Users engage with each other at their own risk and should conduct their own due diligence before entering any service agreement.”

6. USER HANDLING OF PERSONAL DATA (PRIVACY POLICY ADDITION) “Users who receive personal information from other users—such as phone numbers, addresses, booking information, photos, or other data—must comply with UAE Data Protection Law. Platform You is not responsible for how users store, share, or handle personal data exchanged between them.”

7. COMMUNITY GUIDELINES ADDITION “All users must comply with UAE law, including licensing, safety, and data protection requirements. Platform You does not mediate service disputes, enforce payment terms, or take responsibility for any agreements or interactions between users.”

This document serves as an official addendum for Platform You’s legal framework.